

For Commission Use Only:

Case:

08-0495

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
**FORMAL COMPLAINT**  
Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint):

Dan Theurer

Against (Utility name):

NICOR GAS

As to (Reason for complaint)

INCORRECT BILLING

ILLINOIS  
COMMERCE COMMISSION  
2008 AUG 20 P 1:29  
CHIEF CLERK'S OFFICE

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

440 E RAILROAD AVE LELAND IL 60531

The service address that I am complaining about is

SAME AS ABOVE

My home telephone is

(815) 495-6208

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(815) 751-4489

My e-mail address is DAADJ05@yahoo.com

I will accept documents by electronic means (e-mail) ☐ Yes

☒ No

(Full name of utility company) NICOR GAS

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.150 & 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I Have been Fighting with Nicor For about  
byrs now, since I bought THis house. About being charged  
To Much For Usage. Somebody Told me to CONTACT The ICC.  
So I Did in Dec. of 2007. Jan 08 Nicor came out AND  
CHANGED my Meter with A new one. AND Sent mine in for TESTING  
Which I witnessed. AND THE Meter TESTED High of 100%. They  
GAVE me A. good will credit of 40 some dollars THATS IT. AND they  
Proceded TO ESTIMATE my Readings From last year with THE old Meter.  
SEE ATTACHED

Please clearly state what you want the Commission to do in this case:

I want my balance TO Disappear  
AND start Fresh with THE new Meter.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8-14-08  
(Month, day, year)

Complainant's Signature: Dan Theurer

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, DAN THEURER, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Dan Theurer  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) August 14, 2008

Kathy M. Milarg  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

When the meter was tested. The Supervisor  
Said this meter should be scraped due to high  
testing. When Nicor read my meter March 08 with  
the new meter, it was no where near the usage from  
last year that month with old meter. IT WAS  
lower. They keep estimating my bill from LAST year  
with old meter Because they know that meter  
was defective. Nicor came out 3 times in  
the last 6 yrs because of leaks. on this  
meter. I paid what I could monthly. But  
450 to 650 a month is not right for a story and a half  
fully remodeled house totally insulated.

Thank you

DAN MEURER